



August 29, 2012

**Medco to Change Name to Express Scripts**

Dear Group Administrator,

At BlueShield of Northeastern New York, we want to keep you informed.

Why you're receiving this letter

Effective September 1, 2012, Medco® will be Express Scripts®.

What you need to know

**Only the name will change. Everything else remains the same.**

- Benefits, formulary, networks, telephone numbers, ID cards, forms and website access remain the same.
- Members will continue to follow the same process to fill prescriptions.
- References to the Medco Pharmacy® will remain for now, but will change over time.

NOTE: References to both Medco and Express Scripts will be seen until the full name transition is complete.

What you need to do

Please share this information with your employees and reassure them that this is a name change only. There will be no disruption of services. More detail is available in the attached Frequently Asked Questions document.

If you have questions about this transition, please contact your account executive.

Thank you for choosing BlueShield. We hope you and your employees enjoy your experience with us.

Sincerely,

Lee Castleman  
Director, Commercial Accounts