



BlueShield of Northeastern New York  
30 Century Hill Drive • Latham, New York 12110

000546010100



July 29, 2014

Taconic Hills CSD  
Victor Barresi  
Benetech, Inc.  
One Dodge Street, P.O. Box 348  
Wynantskill, NY 12198

Dear Victor,

At BlueShield of Northeastern New York, we want to keep you informed.

<p>Why you're receiving this letter</p>	<p>We want to let you know that--effective September 1, 2014:</p> <ul style="list-style-type: none"> <li>• Walgreens Specialty Pharmacy will be replacing Accredo as our specialty pharmacy vendor.</li> <li>• All of our commercially insured members will be able to fill their <b>standard prescriptions</b> at any Walgreens retail location.</li> </ul>
<p>What you need to know</p>	<p>Transitioning to Walgreens Specialty Pharmacy from Accredo offers several advantages:</p> <ul style="list-style-type: none"> <li>• <b>Customer service:</b> Walgreens offers exceptional end-to-end customer service.</li> <li>• <b>Consultation:</b> This type of concierge service is especially valuable for members who were recently diagnosed with a serious illness.</li> <li>• <b>Delivery time:</b> Walgreens will be able to deliver specialty drugs in a faster time frame for first-time fills.</li> </ul> <p><b>Walgreens will be contacting specialty medication members directly.</b></p> <p>Walgreens will set up an account, including billing and delivery information. Starting September 1, 2014, members receiving specialty drugs for the first time will receive their first fill via mail from Walgreens.</p> <p>The prescribing physician will be provided specific instructions from Walgreens regarding how to submit new prescriptions to Walgreens Specialty Pharmacy.</p>

What you need to do

Your employees on specialty medications don't need to do anything. A representative from Walgreens Specialty Pharmacy will be contacting them soon in advance of their next refill.

If they'd like to speak with a member of the Walgreens Specialty Pharmacy Care Team, they can call them toll-free at 1-877-917-4400. They're available Monday through Friday between 8 a.m. and 8 p.m., and Saturday from 8 a.m. to 5 p.m.

If your employees would like to see more information about the program, they can visit [walgreens.com/specialty](http://walgreens.com/specialty).

If they have questions about their specialty benefit coverage, please have them call us at the number on the back of their BlueShield member ID card.

Sincerely,



Kevin Kobielski  
Director, Pharmacy Services